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#### The Student Experience: Introduction

Since 1977, Graduate and Employer surveys have generally been used by Mid-Plains Community College (MPCC). Until the 2013-14 academic year, Graduate and Employer survey results were presented in the annual Completer Report.

In 2014-15, two new reports, Graduates at Work and The Student Experience, were created in place of the Completer Report. While the reporting has changed, the actual Graduate and Employer surveys have not.

Knowing who our students are and what they think of their MPCC experience is critical to:

- Supporting MPCC's mission of "providing quality educational opportunities to support lifelong student learning."
- Building MPCC's Strategic Plan
- MPCC's participation in the AQIP accreditation process

#### The Student Experience: Data Sources

- <u>Community College Survey of Student Engagement (CCSSE)</u>: The Community College Survey of Student Engagement (*CCSSE*), a product and service of the Center for Community College Student Engagement, is a well-established tool that helps institutions focus on good educational practice and identify areas in which they can improve their programs and services for students. Administered during the spring in odd numbered years to mostly returning students, *CCSSE* asks about institutional practices and student behaviors that are highly correlated with student learning and retention.
- <u>Entering Student Survey:</u> Designed by the Office of Institutional Research and Planning, the Entering Student Survey is administered every August to new students during student orientation. Note: Prior to 2013, MPCC administered the ACT Entering Student Survey. Because of the difference in surveys, MPCC's Entering Student Survey results are presented in two year averages.
- <u>The Graduate Survey:</u> Also designed by the MPCC Office of Office of Institutional Research and Planning with the help of MPCC's Career Services Center, the Graduate Survey is completed by students upon successful completion of their program of study at MPCC. In 2014-15, the response rate for the Gradate Survey was 40%.

Questions regarding this report may be directed to the MPCC Office of Office of Institutional Research and Planning at 1101 Halligan Dr., North Platte, NE 69101, 308-535-3798, or <a href="mailto:andrewsh@mpcc.edu">andrewsh@mpcc.edu</a>.

### **Admissions and Recruiting Data Sheet**

### Data Source: MPCC Entering Student Survey

Percentage of Students who rated Admissions/ Recruiting as Helpful/ Very Helpful.

Year	Percentage
2014	85.63%
2013	85.62%
2 Year	
Average	85.63%

**Data Source:** MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

\*\*Note: In the 2015-16 Graduate Survey, Admissions/Recruiting are combined into one category.

Rate College Services as to how well they fulfilled your individual needs.

Admissions	
Year	Score
2014-15	4.07
2013-14	4.00
2012-13	4.01
3 Year	
Average	4.0

Recruiting	
Year	Score
2014-15	3.80
2013-14	3.63
2012-13	3.66
3 Year	
Average	3.70

### **Advising & Planning/Advising & Counseling Data Sheet**

### Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

How satisfied are you with Advising and Planning at this college?  Scale: 1 = Not at all, 2 = Somewhat, 3 = Very		
Year	Score	National Small
		College Cohort
2015	2.23	2.35
2013	2.25	2.31
2011	2.25	2.29
3 Year		
Average	2.24	2.32

### **Data Source: MPCC Entering Student Survey**

Percentage of Students who rated Advising/Counseling as Helpful/Very Helpful.	
Year	Percentage
2014	78.72%
2013 73.81%	
2 Year Average 76.27%	

#### **Data Source:** MPCC Graduate Survey

<sup>\*\*</sup>Note: For 2015-16 Advising and Counseling are separated into two categories.

Rate Advising/Counseling as to how well they fulfilled your individual needs.  Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor		
Year	Score	
2014-15	4.40	
2012-13	3.89	
2011-12 3.90		
3 Year		
Average 4.06		



### **Bookstore Data Sheet**

### Data Source: MPCC Entering Student Survey

Percentage of Students who rated the		
Bookstore as Helpful/ Very Helpful.		
Year Percentage		
2014	71.69%	
2013 69.78%		
2 Year Average 70.74%		

### **Business Office/Student Accounts Data Sheet**

### Data Source: MPCC Entering Student Survey

Percentage of Students who rated
<b>Business Office/ Student Accounts as</b>
Helpful/Very Helpful.

The state of the s	
Year	Percentage
2014	68.83%
2013	61.31%
2 Year Average	65.07%

### **Data Source:** MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Business Office/Student Accounts) as to how well they fulfilled your individual needs.

11000001	
Year	Score
2014-15	4.07
2012-13	3.89
2011-12	3.98
3 Year Average	3.98

### **Career Services Data Sheet**

### Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

How satisfied are you with the following services at this college?

Scale: 1 = Not at all, 2 = Somewhat, 3 = Very

Career counseling		
Year	MPCC Score	National Small College Cohort Average
2015	2.05	2.13
2013	2.06	2.08
2011	1.97	2.07
3 Year Average	2.03	2.09

Job placement assistance					
Year	MPCC National				
	Score	Small College			
		<b>Cohort Average</b>			
2015	1.77	1.93			
2013	1.87	1.86			
2011	1.84	1.85			
3 Year					
Average	1.83 1.88				

### Data Source: MPCC Graduate Survey

In 2015-16, Career Services is included in the question, "Rate College Services on how well they fulfilled your individual needs."



### MID-PLAINS COMMUNITY COLLEGE

2014-15 THE STUDENT EXPERIENCE

#### **Financial Aid Data Sheet**

Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

## How satisfied are you with the following services (Financial Aid) at this college?

Scale: 1 = Not at all. 2 = Somewhat. 3 = Very

Year	MPCC Score	National Small College Cohort
2015	2.28	2.34
2013	2.30	2.31
2011	2.28	2.29
3 Year Average	2.29	2.31

### **Data Source: MPCC Entering Student Survey**

Percentage of Students who rated Financial Aid as Helpful/Very Helpful.

Year	Percentage	
2014	79.78%	
2013	77.31%	
2 Year Average	78.55%	

### **Data Source:** MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Financial Aid) as to how well they fulfilled your individual needs

individual needs.		
Year	Score	
2014-15	4.27	
2013-14	3.83	
2012-13	4.18	
3 Year Average	4.09	

### **Housing Data Sheet**

### **Data Source:** MPCC Entering Student Survey

Percentage of Students
who rated Housing as
Helpful/Very Helpful.

Year	Percentage	
2014	62.17%	
2013	48.95%	
2 Year		
Average	55.56%	
*33.93% had no opinion		

## Data Source: MPCC Graduate Survey Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services
(Housing) as to how well
they fulfilled your
individual needs.

Year	Score
2014-15	3.67
2013-14	3.68
2012-13	3.52
3 Year	
Average	3.62



### MID-PLAINS COMMUNITY COLLEGE

2014-15 THE STUDENT EXPERIENCE

#### **Institutional Assessment Data Sheet**

### Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

## How would you evaluate your entire educational experience at this college?

Scale: 1 = Poor. 2 = Fair. 3 = Good. 4 = Excellent

Year	Score	National Small College Cohort
2015	3.22	3.17
2013	3.25	3.16
2011	3.17	3.14
3 Year Average	3.21	3.17

#### Rate the quality of your relationships of people at this college.

Scale: 1 = Unfriendly, unsupportive, sense of alienation

Scale: 7 = Friendly, supportive, sense of belonging

Year	Instructors	National Small College Cohort	Administrative Personnel & Offices	National Small College Cohort
2015	5.74	5.77	5.39	5.29
2013	5.98	5.75	5.33	5.20
2011	5.96	5.73	5.21	5.17
3 Year Average	5.89	5.75	5.31	5.22

## Would you recommend this college to a friend or family member?

Year	Yes	<b>National Small</b>	
		College Cohort	
2015	90.70%	92.60%	
2013	93.20%	92.70%	
2011	92.60%	93.20%	
3 Year Average	92.17%	92.83%	



### **Institutional Assessment Data Sheet**

### Data Source: Community College Survey of Student Engagement

Indicate which of the following are your reasons/ goals for attending this college (primary goal).					
Reason/Goal	2015	2013	2011	3 Yr. MPCC Average	3 Yr. National Small College Cohort Average
Complete a certificate program	36.00%	36.00%	32.10%	34.70%	33.83%
Obtain an associate degree	59.50%	59.60%	59.50%	59.53%	66.0%
Transfer to a 4- year college or university	41.90%	37.10%	33.00%	37.33%	42.03%
Obtain or update job- related skills	47.50%	43.90%	44.80%	45.40%	48.60%
Self- improvement/ personal enjoyment	50.60%	41.70%	50.10%	47.47%	42.17%
Change careers	29.60%	25.60%	35.60%	30.27%	31.23%



### **Instructional/Academic Assessment Data Sheet**

### Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

How much has your experience at this college contributed to your knowledge, skills, and personal development in the following areas?

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2015	2013	2011	MPCC 3 Yr. Average	3 Yr. National Small College Cohort Average
Acquiring a broad general education	2.79	2.94	2.90	2.88	3.00
Acquiring job or work- related knowledge and skills	2.55	2.83	2.83	2.74	2.71
Writing clearly and effectively	2.50	2.57	2.61	2.56	2.79
Speaking clearly and effectively	2.43	2.52	2.59	2.51	2.71
Thinking critically and analytically	2.71	2.95	2.90	2.85	2.98
Solving numerical problems	2.55	2.66	2.67	2.63	2.71
Using computing and information technology	2.56	2.63	2.63	2.61	2.87
Working effectively with others	2.63	2.76	2.84	2.74	2.84
Learning effectively on your own	2.97	2.89	2.96	2.94	2.99
Understanding yourself	2.59	2.59	2.65	2.61	2.70
Understanding people of other racial and ethnic backgrounds	2.16	2.31	2.31	2.26	2.43
Contributing to the welfare of your community	1.94	2.09	2.11	2.05	2.13
Developing clearer career goals	2.53	2.74	2.72	2.66	2.79
Gaining information about career opportunities	2.41	2.61	2.56	2.53	2.67



### **Instructional/Academic Assessment Data Sheet**

### Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

During the current school year, how much has your coursework at this college emphasized the following mental activities?

Scale: 1= Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2015	2013	2011	MPCC 3 Yr. Average	3 Yr. National Small College Cohort Average
Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form	2.62	2.77	2.69	2.69	2.9
Analyzing the basic elements of an idea, experience, or theory	2.69	2.87	2.75	2.77	2.9
Synthesizing and organizing ideas, information, or experiences in new ways	2.58	2.72	2.73	2.68	2.8
Making judgments about the value or soundness of information, arguments, or methods	2.37	2.55	2.66	2.53	2.6
Applying theories or concepts to practical problems or in new situations	2.60	2.76	2.78	2.71	2.7
Using information you have read or heard to perform a new skill	2.84	2.87	2.93	2.88	2.9



### **Instructional/Academic Assessment Data Sheet**

### Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

#### During the current school year, about how much reading and writing have you done at this college?

Scale: 1 = None, 2 = Between 1 and 4, 3 = Between 5 and 10, 4 = Between 11 and 20, 5 = More than 20

	2015	2013	2011	MPCC 3 Yr. Average	3 Yr. National Small College Cohort Average
Number of assigned textbooks, manuals, books, or book-length packs of course readings	2.69	2.80	2.74	2.74	2.94
Number of written papers or reports of any length	2.62	2.71	2.59	2.64	2.90

Mark the response that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college.

Scale: 1 = Extremely easy 7 = Extremely challenging

2015	2013	2011	MPCC 3 Yr. Average	3 Yr. National Small College Cohort Average
4.84	5.10	4.92	4.95	5.02



### **Instructional/Academic Assessment Data Sheet**

## **Data Source:** MPCC Graduate Survey Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Student Evaluation of Learning Outcomes				
Outcome	2014-15	2013-14	2012-13	3 Year Average
Work with others	4.31	4.10	4.22	4.21
Think critically and analytically	4.28	4.15	4.15	4.19
Follow directions	4.27	4.00	4.21	4.16
Use effective oral communication	4.27	3.95	4.13	4.12
Use effective written communication	4.25	3.95	4.15	4.12
Use math skills to solve practical and/or theoretical problems	4.22	4.00	4.11	4.11
Solve problems	4.20	4.05	4.06	4.10
Use science reasoning skills to solve problems	4.16	4.05	4.04	4.08
Generate original ideas or products	4.16	4.11	4.06	4.11
Understand other cultures	4.07	3.85	3.91	3.94
Appreciate art, literature, and music	3.95	3.80	3.92	3.89

Student Evaluation of Instructional Services				
Service	2014-15	2013-14	2012-13	3 Year Average
Quality of Instruction	4.41	4.10	4.3	4.27
Instructor Interest in You as an Individual	4.36	4.20	4.18	4.25
Usefulness of Training	4.29	3.90	4.15	4.11
Course Content	4.28	4.10	4.25	4.21
Media Equiptment and Material	4.11	3.80	4.17	4.03

### Library (LRC & Media Materials) Data Sheet

### Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Media Equipment & Material) as to how well they fulfilled your individual needs.

Year	Score
2014-15	4.11
2013-14	3.80
2012-13	4.17
3 Year	
Average	4.03

### Registration/Transcripts Data Sheet

### **Data Source:** MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Registration/		
Transcripts) as to how well they		
fulfilled your individual needs.		
Voor	Score	

Year	Score
2014-15	4.06
2013-14	4.10
2012-13	4.14
3 Year Average	4.10

### **Services to Students With Disabilities Data Sheet**

### Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

How satisfied are you with the following
services (services to students with
disabilities) at this college?

Scale: 1 = Not at all, 2 = Somewhat, 3 = Very

Year	MPCC	National
Tear		
	Score	Small
		College
		Cohort
2015	2.12	2.12
2013	1.89	2.07
2011	1.97	2.05
3 Year		
Average	1.99	2.08

## MID-PLAINS COMMUNITY COLLEGE

#### 2014-15 THE STUDENT EXPERIENCE

### **Student Success Center Data Sheet**

### Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

How satisfied are you with the following services at this college?

Scale: 1 = Not at all, 2 = Somewhat, 3 = Very

Peer or other tutoring			
Year	MPCC Score	National Small College Cohort Average	
2015	2.23	2.25	
2013	2.14	2.22	
2011	1.99	2.19	
3 Year Average	2.12	2.22	

Skill labs (writing, math, etc.)			
Year	MPCC	National	
	Score	Small College	
		Cohort Average	
2015	2.25	2.33	
2013	2.26	2.31	
2011	2.25	2.28	
3 Year Average	2.25	2.31	

### Data Source: MPCC Graduate Survey

In 2015-16, the Student Success Center is included in the question, "Rate College Services on how well they fulfilled your individual needs."



### **Welcome Center Data Sheet**

### **Data Source:** MPCC Entering Student Survey

the Welcome Center as Helpful/ Very Helpful.			
Year	Percentage		
2014	83.78%		
2013	81.84%		
2 Year Average	82.81%		

### **Student Organizations & Activities Data Sheet**

### Data Source: Community College Survey of Student Engagement

Small College Cohort Definition: Fewer than 4,449 students

## How satisfied are you with the following services (Student Organizations & Activities) at this college?

Scale: 1 = Not at all, 2 = Somewhat, 3 = Very

Year	MPCC	National
	Score	Small College
		<b>Cohort Average</b>
2015	2.05	2.09
2013	2.17	2.06
2011	1.99	2.03
3 Year		
Average	2.07	2.06

### Data Source: MPCC Graduate Survey

Scale: 5 = Very Good, 4 = Good, 3 = Average, 2 = Poor, 1 = Very Poor

Rate College Services (Student Activities) as to how well they fulfilled your individual needs.

Year	Score	
2014-15	3.81	
2013-14	3.78	
2012-13	3.73	
3 Year		
Average	3.77	