2024
Student Experience Report
Mid-Plains Community College

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The Student Experience: Introduction

MPCC utilizes several different survey instruments to get feedback from our students, graduates, and graduate employers on how satisfied they are and to learn about their perspective(s) on their educational experience and outcomes. Ob an annual basis, information from these regularly administered surveys are organized into this report as well as the Graduates at Work report.

Knowing who our students are and what they think of their MPCC experience is critical to:

- Supporting MPCC's mission of "transforming lives through exceptional learning opportunities for individual student success"
- Building MPCC's strategic plan of being First Choice for all stakeholders in their 18-county service area
- Participating in the Open Pathway accreditation process to increase and promote institutional improvement(s)

The Student Experience: Data Sources

Survey	Respondent Count		
Community College Survey of Student Engagement (CCSSE): The Community College Survey of Student Engagement (*CCSSE)* is a well-established tool that helps institutions focus on good educational practice and identify areas in which they can improve their programs and services for students. Administered during the spring of odd numbered years, the *CCSSE* asks about institutional practices and student behaviors that are highly correlated with student learning and retention.	**2023**	**2021**	**2019**
	311	336	354
MPCC Entering Student Survey: Designed by the Office of Institutional Effectiveness, the Entering Student Survey is administered every August to new students during student orientation. ***Note:** 2021 Entering Student Survey response rate was affected by changes made to new student orientation because of the COVID-19 pandemic.	**2023**	**2022**	**2021**
	236	181	163*
MPCC Graduate Survey: Also designed by the MPCC Office of Institutional Effectiveness, the Graduate Survey is completed by students upon successful completion of their program of study at MPCC.	**2022-23**	**2021-22**	**2020-21**
	235	207	203

Questions regarding this report may be directed to the MPCC Office of Institutional Effectiveness, 1101 Halligan Dr., North Platte, NE 69101, 308-535-3685, or merchantr@mpcc.edu.

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Academic Assessment

Data Source: Community College Survey of Student Engagement

During the current academic year, how much has your coursework at this college emphasized the following mental activities? *(Item 5)*

Scale: 1= Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2023	2021	2019	MPCC 3 Yr. Average	National Small College Cohort 2023
Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form	2.76	2.83	2.88	**2.82**	**2.82**
Analyzing the basic elements of an idea, experience, or theory	3.02	2.94	2.97	**2.98**	**2.99**
Forming a new idea or understanding from various pieces of information	2.90	2.83	2.97	**2.90**	**2.98**
Making judgments about the value or soundness of information, arguments, or methods	2.8	2.59	2.76	**2.72**	**2.72**
Applying theories or concepts to practical problems or in new situations	2.96	2.72	2.87	**2.85**	**2.89**
Using information you have read or heard to perform a new skill	2.94	2.84	3.08	**2.95**	**3.02**

Data Source: Community College Survey of Student Engagement

During the current academic year, about how much reading and writing have you done at this college? *(Item 6)*

Scale: 0 = None , 1 = 1 to 4 , 2 = 5 to 10 , 3 = 11 to 20 , 4 = More than 20

	2023	2021	2019	MPCC 3 Yr. Average	National Small College Cohort 2023
Number of assigned textbooks, manuals, books, or book-length packets of course readings	1.72	1.84	2.13	**1.90**	**1.92**
Number of written papers or reports of any length	1.78	1.62	1.85	**1.75**	**1.78**

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Academic Assessment (continued)

Data Source: Community College Survey of Student Engagement

How much has your experience at this college contributed to your knowledge, skills, and personal development in the following areas? ***(Item 11)***

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

Outcome	2023	2021	2019	MPCC 3 Year Average	National Small College Cohort 2023
Acquiring job or work-related knowledge and skills	2.79	2.72	2.75	**2.75**	**2.75**
Writing clearly and effectively	2.81	2.74	2.59	**2.71**	**2.82**
Speaking clearly and effectively	2.75	2.62	2.59	**2.65**	**2.75**
Thinking critically and analytically	3.10	2.99	3.05	**3.05**	**3.10**
Solving numerical problems	2.61	2.71	2.57	**2.63**	**2.68**
Working effectively with others	2.68	2.65	2.90	**2.74**	**2.86**
Learning effectively on your own	3.16	2.99	2.99	**3.05**	**3.15**
Developing clearer career goals	2.68	2.77	2.72	**2.72**	**2.93**

Data Source: Community College Survey of Student Engagement

Mark the response that best represents the extent to which your examinations during the current academic year have challenged you to do your best work at this college. ***(Item 7)***

Scale: 1 = Extremely easy 7 = Extremely challenging

Year	Result	National Small College Cohort 2021
2023	5.59	5.26
2021	5.65	5.22
2019	5.04	4.93
3 Year Average	**5.43**	**5.14**

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Academic Assessment (continued)

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Student Evaluation of Learning Outcomes

Outcome	2022-23	2021-22	2020-21	3 Year Average
Develop and use critical thinking skills	4.46	4.33	4.16	**4.32**
Develop effective oral communication skills	4.30	4.25	4.36	**4.30**
Develop effective written communication skills	4.28	4.26	4.36	**4.30**
Develop and use mathematical skills	4.33	4.14	4.08	**4.18**
Develop and use scientific inquiry skills	4.35	4.24	4.16	**4.25**
Develop cultural awareness	4.18	4.11	4.12	**4.14**
Develop information literacy competencies	4.39	4.22	4.36	**4.32**
Work with others	4.45	4.26	4.16	**4.29**
Follow Directions	4.48	4.48	4.49	**4.48**

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Student Evaluation of Instructional Services

Service	2022-23	2021-22	2020-21	3 Year Average
Quality of Instruction	4.46	4.36	4.16	**4.33**
Instructor Interest in You as an Individual	4.51	4.35	4.20	**4.35**
Usefulness of Training	4.42	4.26	4.20	**4.29**
Course Content	4.47	4.30	4.28	**4.35**
Media Equipment and Material	4.40	4.27	4.16	**4.28**

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Admissions and Recruiting

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with Admissions/Recruiting as Extremely/Very Satisfied

Year	Result
2023	80.98%
2022	72.78%
2021	75.01%
3 Year Average	**73.90%**

Data Source: MPCC Graduate Survey

Rate College Services (Admissions and Recruiting) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	4.17
2021-22	4.18
2020-21	4.08
3 Year Average	**4.14**

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Advising & Planning

Data Source: Community College Survey of Student Engagement

How satisfied are you with Advising and Planning at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2023	1.56	1.57	1.64
2021	1.62	1.52	1.60
2019	1.38	1.43	1.42
3 Year Average	**1.52**	**1.51**	**1.55**

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with Advising as Extremely/Very Satisfied

Year	Result
2023	74.78%
2022	69.24%
2021	76.25%
3 Year Average	**73.42%**

Data Source: MPCC Graduate Survey

Rate Advising as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	4.09
2021-22	4.14
2020-21	4.00
3 Year Average	**4.08**

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Bookstore

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Bookstore as Extremely/Very Satisfied

Year	Result
2023	72.77%
2022	66.03%
2021	65.63%
3 Year Average	**68.14%**

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Business Office/Student Accounts

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service **with the Business Office/Student Accounts as Extremely/Very Satisfied**

Year	Percentage
2023	72.32%
2022	64.33%
2021	62.89%
3 Year Average	**66.51%**

Data Source: MPCC Graduate Survey

Rate College Services (Business Office/Student Accounts) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Score
2022-23	4.10
2021-22	4.18
2020-21	3.88
3 Year Average	**4.05**

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Career Services

Data Source: Community College Survey of Student Engagement

How much has your experience at this college contributed to your knowledge, skills, and personal development in the following areas? *(Item 11)*

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2023	2021	2019	MPCC 3 Yr. Average	National Small College Cohort 2023
Gaining information about career opportunities	2.51	2.54	2.53	**2.53**	**2.81**

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Career counseling) at this college? *(Item 12)*

Carrer counseling

0 = Not at all, 1 = Somewhat, 2 = Very

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2023	1.43	1.51	1.53
2021	1.48	1.37	1.49
2019	1.17	1.25	1.18
3 Year Average	**1.36**	**1.38**	**1.40**

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Job placement assistance) at this college? *(Item 12)*

Job placement assistance

0 = Not at all , 1 = Somewhat , 2 = Very

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2023	1.42	1.41	1.46
2021	1.40	1.14	1.37
2019	1.08	1.02	1.03
3 Year Average	**1.30**	**1.19**	**1.29**

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Career Services (continued)

Data Source: MPCC Graduate Survey

Rate College Services (Career Services) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Score
2022-23	4.12
2021-22	4.19
2020-21	3.72
3 Year Average	**4.01**

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Counseling

Data Source: MPCC Graduate Survey

Rate Counseling as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	4.06
2021-22	4.12
2020-21	3.61
3 Year Average	**3.93**

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Financial Aid

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Financial Aid) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2023	1.61	1.57	1.58
2021	1.58	1.50	1.58
2019	1.35	1.40	1.36
3 Year Average	**1.51**	**1.49**	**1.51**

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Financial Aid Office as Extremely/Very Satisfied

Year	Percentage
2023	72.44%
2022	66.45%
2021	73.13%
3 Year Average	**70.67%**

Data Source: MPCC Graduate Survey

Rate College Services (Financial Aid) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	4.26
2021-22	4.34
2020-21	4.33
3 Year Average	**4.31**

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Housing

Data Source: MPCC Entering Student

Percentage of students who rated their level of service with Housing as Extremely/Very Satisfied

Year	Percentage
2023	64.75%
2022	58.56%
2021	62.34%
3 Year Average	**61.88%**

Data Source: MPCC Graduate Survey

Rate College Services (Housing) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	3.97
2021-22	4.00
2020-21	3.64
3 Year Average	**3.87**

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Institutional Assessment

Data Source: Community College Survey of Student Engagement

Indicate which of the following are reasons/goals for attending this college? *(Item 26)*

Reason/Goal	2023 Result % = Yes	2021 Result % = Yes	2019 Result % = Yes	National Small College Cohort
Obtain an associate degree	80.0%	79.7%	70.8%	**82.5%**
Self-improvement/personal	80.5%	75.0%	76.1%	**73.6%**
Obtain or update job-related skills	70.3%	65.6%	80.6%	**70.8%**
Complete a certificate program	53.5%	53.4%	67.6%	**52.3%**
Transfer to a 4-year college or university	52.6%	56.6%	34.7%	**54.6%**
Change careers	44.7%	36.2%	38.9%	**38.0%**

Data Source: Community College Survey of Student Engagement

Would you recommend this college to a friend or family member? *(Item 35)*

Year	Result %=Yes	National Small College Cohort
2023	94.6%	93.7%
2021	95.2%	93.3%
2019	91.8%	94.3%
3 Year Average	**93.9%**	**93.8%**

Data Source: Community College Survey of Student Engagement

How would you evaluate your overall educational experience at this college? *(Item 36)*

Scale: 1 = Poor, 2 = Fair, 3 = Good, 4 = Excellent

Year	Result	National Small College Cohort	Nebraska CC Cohort
2023	3.33	3.29	3.38
2021	3.36	3.27	3.37
2019	3.23	3.19	3.23
3 Year Average	**3.31**	**3.25**	**3.33**

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Learning Commons: Resources

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Library resources and services) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2023	1.73	1.67	1.66
2021	1.69	1.62	1.64
2019	1.58	1.56	1.49

Data Source: MPCC Graduate Survey

Rate College Services (Library & Media Material) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	4.37
2021-22	4.30
2020-21	4.17
3 Year Average	**4.28**

Learning Commons: Student Success

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Peer or other tutoring) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2023	1.45	1.54	1.52
2021	1.56	1.41	1.54
2019	1.31	1.35	1.37
3 Year Average	**1.44**	**1.43**	**1.48**

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Learning Commons: Student Success

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Skill Labs) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort 2021	Nebraska CC Cohort
2023	1.42	1.54	1.59
2021	1.61	1.45	1.56
2019	1.47	1.39	1.39
3 Year Average	**1.50**	**1.46**	**1.51**

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Testing Center/ACCUPLACER as Extremely/ Very Satisfied

Year	Percentage
2023	73.66%
2022	50.32%
2021	61.01%
3 Year Average	**61.66%**

Data Source: MPCC Graduate Survey

Rate College Services (Student Success Center) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	4.31
2021-22	4.30
2020-21	4.22
3 Year Average	**4.28**

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Registration/Transcripts

Data Source: MPCC Graduate Survey

Rate College Services (Registration/Transcripts) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	4.31
2021-22	4.31
2020-21	4.24
3 Year Average	**4.29**

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Services to Students With Disabilities/ADA

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (services to students with disabilities) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2023	1.43	1.53	1.54
2021	1.68	1.35	1.53
2019	1.14	1.17	1.24
3 Year Average	**1.42**	**1.35**	**1.44**

Data Source: MPCC Graduate Survey

Rate College Services (Disability Services) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	4.06
2021-22	4.08
2020-21	3.55
3 Year Average	**3.90**

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Student Organizations & Activities

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Student Organizations) at this college? ***(Item 12)***

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	MPCC Result	National Small College Cohort	Nebraska CC Cohort
2023	1.64	1.49	1.53
2021	1.59	1.33	1.45
2019	1.16	1.22	1.25
3 Year Average	**1.46**	**1.35**	**1.41**

Data Source: MPCC Graduate Survey

Rate College Services (Student Activities) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2022-23	4.22
2021-22	4.16
2020-21	4.09
3 Year Average	**4.16**

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Welcome Center

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Welcome Center as Extremely/Very Satisfied

Year	Percentage
2023	83.19%
2022	83.12%
2021	71.76%
3 Year Average	**79.36%**

Mid-Plains Community College
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Nebraska Community College System
Consortium Comparison

Data Source: 2023 Community College Survey of Student Engagement

How satisfied are you with the following services? (Item 12.)

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Item	Mid-Plains	Nebraska CC Cohort	National Small College Cohort
Academic advising/planning	1.56	1.64	1.57
Career counseling	1.43	1.53	1.51
Job placement assistance	1.42	1.46	1.10
Peer or other tutoring	1.45	1.52	1.54
Skill labs (writing, math, etc.)	1.42	1.59	1.54
Child care	1.44	1.12	1.36
Financial aid advising	1.61	1.58	1.57
Computer lab	1.58	1.64	1.61
Student organizations	1.64	1.53	1.49
Transfer advising/planning	1.52	1.54	1.50
Library resources and services	1.73	1.66	1.67
Services for students with disabilities	1.43	1.54	1.53
Services for active military and veterans	1.67	1.45	1.46

Data Source: 2023 Community College Survey of Student Engagement

How satisfied are you with the following services? *(Item 36)*

1 = Poor , 2 = Fair , 3 = Good , 4 = Excellent

Item	Mid-Plains	Nebraska CC Cohort	National Small College Cohort
How would you evaluate your overall educational experience at this college?	3.33	3.38	3.29