2025-26
Student Experience Report
Mid-Plains Community College

TABLE OF CONTENTS

INTRODUCTION **1**

DATA **2-21**

ACADEMIC ASSESSMENT 2-4
ADMISSIONS & RECRUITING 5
ADVISING & PLANNING 6
BOOKSTORE 7
BUSINESS OFFICE/STUDENT ACCOUNTS 8
CAREER SERVICES 9-10
COUNSELING 11
FINANCIAL AID 12
HOUSING 13
INSTITUTIONAL ASSESSMENT 14
LEARNING COMMONS 15-16
REGISTRATION/TRANSCRIPTS 17
SERVICES TO STUDENTS WITH DISABILITIES 18
STUDENT ORGANIZATIONS & ACTIVITIES 19
WELCOME CENTER 20
NEBRASKA COMMUNITY COLLEGE SYSTEM CONSORTIUM COMPARISON 21

The Student Experience: Introduction

MPCC utilizes several different survey instruments to get feedback from our students, graduates, and graduate employers on how satisfied they are and to learn about their perspective(s) on their educational experience and outcomes. On an annual basis, information from these regularly administered surveys are organized into this report as well as the Graduates at Work report.

Knowing who our students are and what they think of their MPCC experience is critical to:

- Supporting MPCC's mission of "transforming lives through exceptional learning opportunities for individual student success"
- Building MPCC's strategic plan of being First Choice for all stakeholders in their 18-county service area
- Participating in the Open Pathway accreditation process to increase and promote institutional improvement(s)

The Student Experience: Data Sources

Survey	Respondent Count		
Community College Survey of Student Engagement (CCSSE): The Community College Survey of Student Engagement (*CCSSE)* is a well-established tool that helps institutions focus on good educational practice and identify areas in which they can improve their programs and services for students. Administered during the spring of odd numbered years, the *CCSSE* asks about institutional practices and student behaviors that are highly correlated with student learning and retention.	**2025**	**2023**	**2021**
	250	311	336
MPCC Entering Student Survey: Designed by the Office of Institutional Effectiveness, the Entering Student Survey is administered every August to new students during student orientation.	**2025**	**2024**	**2023**
	155	254	236
MPCC Graduate Survey: Also designed by the MPCC Office of Institutional Effectiveness, the Graduate Survey is completed by students upon successful completion of their program of study at MPCC.	**2024-25**	**2023-24**	**2022-23**
	187	205	235

Questions regarding this report may be directed to the MPCC Office of Institutional Effectiveness, 1101 Halligan Dr., North Platte, NE 69101, 308-535-3685, or merchantr@mpcc.edu.

Mid-Plains Community College
2025-26 Student Experience Report

Academic Assessment

Data Source: Community College Survey of Student Engagement

During the current academic year, how much has your coursework at this college emphasized the following mental activities? *(Item 5)*

Scale: 1= Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2025	2023	2021	MPCC 3 Yr. Average	National Small College Cohort 2025
Memorizing facts, ideas, or methods from your courses and readings so you can repeat them in pretty much the same form	2.76	2.76	2.83	**2.78**	**2.81**
Analyzing the basic elements of an idea, experience, or theory	2.80	3.02	2.94	**2.92**	**2.97**
Forming a new idea or understanding from various pieces of information	2.88	2.90	2.83	**2.87**	**2.97**
Making judgments about the value or soundness of information, arguments, or methods	2.60	2.80	2.59	**2.66**	**2.69**
Applying theories or concepts to practical problems or in new situations	2.86	2.96	2.72	**2.85**	**2.86**
Using information you have read or heard to perform a new skill	2.96	2.94	2.84	**2.91**	**3.03**

Data Source: Community College Survey of Student Engagement

During the current academic year, about how much reading and writing have you done at this college? *(Item 6)*

Scale: 0 = None , 1 = 1 to 4 , 2 = 5 to 10 , 3 = 11 to 20 , 4 = More than 20

	2025	2023	2021	MPCC 3 Yr. Average	National Small College Cohort 2025
Number of assigned textbooks, manuals, books, or book-length packets of course readings	1.55	1.72	1.84	**1.70**	**1.88**
Number of written papers or reports of any length	1.33	1.78	1.62	**1.58**	**1.72**

Mid-Plains Community College
2025-26 Student Experience Report

Academic Assessment (continued)

Data Source: Community College Survey of Student Engagement

How much has your experience at this college contributed to your knowledge, skills, and personal development in the following areas? ***(Item 11)***

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

Outcome	2025	2023	2021	MPCC 3 Year Average	National Small College Cohort 2023
Acquiring job or work-related knowledge and skills	2.97	2.79	2.72	**2.83**	**2.77**
Writing clearly and effectively	2.76	2.81	2.74	**2.77**	**2.84**
Speaking clearly and effectively	2.77	2.75	2.62	**2.71**	**2.79**
Thinking critically and analytically	3.05	3.10	2.99	**3.05**	**3.12**
Solving numerical problems	2.54	2.61	2.71	**2.62**	**2.67**
Working effectively with others	2.98	2.68	2.65	**2.77**	**2.92**
Learning effectively on your own	2.99	3.16	2.99	**3.05**	**3.16**
Developing clearer career goals	2.90	2.68	2.77	**2.78**	**2.94**

Data Source: Community College Survey of Student Engagement

Mark the response that best represents the extent to which your examinations during the current academic year have challenged you to do your best work at this college. ***(Item 7)***

Scale: 1 = Extremely easy 7 = Extremely challenging

Year	Result	National Small College Cohort 2021
2025	5.34	5.19
2023	5.59	5.26
2021	5.65	5.22
3 Year Average	**5.53**	**5.22**

Mid-Plains Community College
2025-26 Student Experience Report

Academic Assessment (continued)

Data Source: MPCC Graduate Survey

Scale: 1 = Very Little, 2 = Some, 3 = Quite a Bit, 4 = Very Much

Student Evaluation of Learning Outcomes

Outcome	2024-25	2023-24*	2022-23	3 Year Average
Develop and use critical thinking skills	3.13	3.24	N/A	**3.19**
Develop effective oral communication skills	2.97	3.05	N/A	**3.01**
Develop effective written communication skills	2.92	2.99	N/A	**2.96**
Develop and use mathematical skills	2.82	2.92	N/A	**2.87**
Develop and use scientific inquiry skills	2.81	2.78	N/A	**2.80**
Develop cultural awareness	2.73	2.78	N/A	**2.76**
Develop information literacy competencies	2.85	2.92	N/A	**2.89**
Work with others	3.04	3.10	N/A	**3.07**
Follow Directions	3.14	3.19	N/A	**3.17**

* Starting in 2023-24 Student Evaluation of Learning Outcomes was changed to a 4 point rating system from a 5 point rating system

Data Source: MPCC Graduate Survey

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Student Evaluation of Instructional Services

Service	2024-25	2023-24	2022-23	3 Year Average
Quality of Instruction	4.31	4.27	4.46	**4.35**
Instructor Interest in You as an Individual	4.27	4.36	4.51	**4.38**
Usefulness of Training	4.22	4.24	4.42	**4.29**
Course Content	4.27	4.24	4.47	**4.33**
Classroom Technology	4.19	4.18	4.40	**4.26**

Mid-Plains Community College
2025-26 Student Experience Report

Admissions and Recruiting

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with Admissions/Recruiting as Extremely/Very Satisfied

Year	Result
2025	89.78%
2024	83.05%
2023	80.98%
3 Year Average	**82.02%**

Data Source: MPCC Graduate Survey

Rate College Services (Admissions and Recruiting) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	4.13
2023-24	4.10
2022-23	4.17
3 Year Average	**4.13**

Mid-Plains Community College
2025-26 Student Experience Report

Advising & Planning

Data Source: Community College Survey of Student Engagement

How satisfied are you with Advising and Planning at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2025	1.60	1.58	1.64
2023	1.56	1.57	1.64
2021	1.62	1.52	1.60
3 Year Average	**1.59**	**1.56**	**1.63**

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with Advising as Extremely/Very Satisfied

Year	Result
2025	83.82%
2024	78.82%
2023	74.78%
3 Year Average	**79.14%**

Data Source: MPCC Graduate Survey

Rate Advising as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	4.14
2023-24	4.20
2022-23	4.09
3 Year Average	**4.14**

Mid-Plains Community College
2025-26 Student Experience Report

Bookstore

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Bookstore as Extremely/Very Satisfied

Year	Result
2025	70.37%
2024	55.09%
2023	72.77%
3 Year Average	**66.08%**

Mid-Plains Community College
2025-26 Student Experience Report

Business Office/Student Accounts

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service **with the Business Office/Student Accounts as Extremely/Very Satisfied**

Year	Percentage
2025	80.15%
2024	64.68%
2023	72.32%
3 Year Average	**72.38%**

Data Source: MPCC Graduate Survey

Rate College Services (Business Office/Student Accounts) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Score
2024-25	4.09
2023-24	4.15
2022-23	4.10
3 Year Average	**4.11**

Mid-Plains Community College
2025-26 Student Experience Report

Career Services

Data Source: Community College Survey of Student Engagement

How much has your experience at this college contributed to your knowledge, skills, and personal development in the following areas? ***(Item 11)***

Scale: 1 = Very little, 2 = Some, 3 = Quite a bit, 4 = Very much

	2025	2023	2021	MPCC 3 Yr. Average	National Small College Cohort 2025
Gaining information about career opportunities	2.77	2.51	2.54	**2.61**	**2.85**

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Career counseling) at this college? ***(Item 12)***

Carrer counseling

0 = Not at all, 1 = Somewhat, 2 = Very

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2025	1.60	1.51	1.53
2023	1.43	1.51	1.53
2021	1.48	1.37	1.49
3 Year Average	**1.50**	**1.46**	**1.52**

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Job placement assistance) at this college? ***(Item 12)***

Job placement assistance

0 = Not at all , 1 = Somewhat , 2 = Very

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2025	1.44	1.39	1.35
2023	1.42	1.41	1.46
2021	1.40	1.14	1.37
3 Year Average	**1.42**	**1.31**	**1.39**

Mid-Plains Community College
2025-26 Student Experience Report

Career Services (continued)

Data Source: MPCC Graduate Survey

Rate College Services (Career Services) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Score
2024-25	4.09
2023-24	4.12
2022-23	4.12
3 Year Average	**4.11**

Mid-Plains Community College
2025-26 Student Experience Report

Counseling

Data Source: MPCC Graduate Survey

Rate Counseling as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	3.88
2023-24	3.93
2022-23	4.06
3 Year Average	**3.96**

Mid-Plains Community College
2025-26 Student Experience Report

Financial Aid

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Financial Aid) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	MPCC	National Small College Cohort	Nebraska CC Cohort
2025	1.61	1.56	1.60
2023	1.61	1.57	1.58
2021	1.58	1.50	1.58
3 Year Average	**1.60**	**1.54**	**1.59**

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Financial Aid Office as Extremely/Very Satisfied

Year	Percentage
2025	75.18%
2024	70.34%
2023	72.44%
3 Year Average	**72.65%**

Data Source: MPCC Graduate Survey

Rate College Services (Financial Aid) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	4.07
2023-24	4.29
2022-23	4.26
3 Year Average	**4.21**

Mid-Plains Community College
2025-26 Student Experience Report

Housing

Data Source: MPCC Entering Student

Percentage of students who rated their level of service with Housing as Extremely/Very Satisfied

Year	Percentage
2025	82.35%
2024	63.67%
2023	64.75%
3 Year Average	**70.26%**

Data Source: MPCC Graduate Survey

Rate College Services (Housing) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	3.77
2023-24	4.05
2022-23	3.97
3 Year Average	**3.93**

Mid-Plains Community College
2025-26 Student Experience Report

Institutional Assessment

Data Source: Community College Survey of Student Engagement

Indicate which of the following are reasons/goals for attending this college? *(Item 26)*

Reason/Goal	2025 Result % = Yes	2023 Result % = Yes	2021 Result % = Yes	National Small College Cohort 2025
Obtain an associate degree	73.5%	80.0%	79.7%	**81.6%**
Self-improvement/personal	66.3%	80.5%	75.0%	**74.7%**
Obtain or update job-related skills	78.8%	70.3%	65.6%	**72.8%**
Complete a certificate program	66.5%	53.5%	53.4%	**54.1%**
Transfer to a 4-year college or university	44.4%	52.6%	56.6%	**53.6%**
Change careers	39.8%	44.7%	36.2%	**37.0%**

Data Source: Community College Survey of Student Engagement

Would you recommend this college to a friend or family member? *(Item 35)*

Year	Result %=Yes	National Small College Cohort
2025	92.1%	93.6%
2023	94.6%	93.7%
2021	95.2%	93.3%
3 Year Average	**94.0%**	**93.5%**

Data Source: Community College Survey of Student Engagement

How would you evaluate your overall educational experience at this college? *(Item 36*)

Scale: 1 = Poor, 2 = Fair, 3 = Good, 4 = Excellent

Year	Result	National Small College Cohort	Nebraska CC Cohort
2025	3.35	3.29	3.34
2023	3.33	3.29	3.38
2021	3.36	3.27	3.37
3 Year Average	**3.35**	**3.28**	**3.36**

Mid-Plains Community College
2025-26 Student Experience Report

Learning Commons: Resources

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Library resources and services) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2025	1.73	1.68	1.68
2023	1.73	1.67	1.66
2021	1.69	1.62	1.64

Data Source: MPCC Graduate Survey

Rate College Services (Library & Media Material) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	4.30
2023-24	4.31
2022-23	4.37
3 Year Average	**4.33**

Learning Commons: Student Success

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Peer or other tutoring) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2025	1.43	1.54	1.54
2023	1.45	1.54	1.52
2021	1.56	1.41	1.54
3 Year Average	**1.48**	**1.50**	**1.53**

Mid-Plains Community College
2025-26 Student Experience Report

Learning Commons: Student Success

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Skill Labs) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort 2021	Nebraska CC Cohort
2025	1.45	1.54	1.56
2023	1.42	1.54	1.59
2021	1.61	1.45	1.56
3 Year Average	**1.49**	**1.51**	**1.57**

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Testing Center/ACCUPLACER as Extremely/ Very Satisfied

Year	Percentage
2025	83.82%
2024	75.42%
2023	73.66%
3 Year Average	**77.63%**

Data Source: MPCC Graduate Survey

Rate College Services (Student Success Center) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	4.07
2023-24	4.20
2022-23	4.31
3 Year Average	**4.19**

Mid-Plains Community College
2025-26 Student Experience Report

Registration/Transcripts

Data Source: MPCC Graduate Survey

Rate College Services (Registration/Transcripts) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	4.25
2023-24	4.25
2022-23	4.31
3 Year Average	**4.27**

Mid-Plains Community College
2025-26 Student Experience Report

Services to Students With Disabilities/ADA

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (services to students with disabilities) at this college? *(Item 12)*

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	Result	National Small College Cohort	Nebraska CC Cohort
2025	1.37	1.54	1.55
2023	1.43	1.53	1.54
2021	1.68	1.35	1.53
3 Year Average	**1.49**	**1.47**	**1.54**

Data Source: MPCC Graduate Survey

Rate College Services (Disability Services) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	3.88
2023-24	3.98
2022-23	4.06
3 Year Average	**3.97**

Mid-Plains Community College
2025-26 Student Experience Report

Student Organizations & Activities

Data Source: Community College Survey of Student Engagement

How satisfied are you with the following services (Student Organizations) at this college? ***(Item 12)***

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Year	MPCC Result	National Small College Cohort	Nebraska CC Cohort
2025	1.52	1.50	1.54
2023	1.64	1.49	1.53
2021	1.59	1.33	1.45
3 Year Average	**1.58**	**1.44**	**1.51**

Data Source: MPCC Graduate Survey

Rate College Services (Student Activities) as to how well they fulfilled your individual needs

Scale: 1 = Very Poor, 2 = Poor, 3 = Average, 4 = Good, 5 = Very Good

Year	Result
2024-25	4.04
2023-24	4.11
2022-23	4.22
3 Year Average	**4.12**

Mid-Plains Community College
2024-25 Student Experience Report

Welcome Center

Data Source: MPCC Entering Student Survey

Percentage of students who rated their level of service with the Welcome Center as Extremely/Very Satisfied

Year	Percentage
2025	87.59%
2024	83.05%
2023	83.19%
3 Year Average	**84.61%**

Mid-Plains Community College
2025-26 Student Experience Report

Nebraska Community College System
Consortium Comparison

Data Source: 2025 Community College Survey of Student Engagement

How satisfied are you with the following services? (Item 12.)

Scale: 0 = Not at all , 1 = Somewhat , 2 = Very

Item	Mid-Plains	Nebraska CC Cohort	National Small College Cohort
Academic advising/planning	1.60	1.64	1.58
Career counseling	1.60	1.53	1.51
Job placement assistance	1.44	1.35	1.39
Peer or other tutoring	1.43	1.54	1.54
Skill labs (writing, math, etc.)	1.45	1.56	1.54
Child care	1.02	1.17	1.34
Financial aid advising	1.61	1.60	1.56
Computer lab	1.59	1.60	1.61
Student organizations	1.52	1.54	1.50
Transfer advising/planning	1.31	1.56	1.48
Library resources and services	1.73	1.68	1.68
Services for students with disabilities	1.37	1.55	1.54
Services for active military and veterans	1.15	1.53	1.44

Data Source: 2025 Community College Survey of Student Engagement

How satisfied are you with the following services? *(Item 36)*

1 = Poor , 2 = Fair , 3 = Good , 4 = Excellent

Item	Mid-Plains	Nebraska CC Cohort	National Small College Cohort
How would you evaluate your overall educational experience at this college?	3.35	3.34	3.29